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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Bruce V. Schwartz, et al.

Serial No.: 09/839,858

Filing Date: April 20, 2001

Title: Reducing Perceived Latency in
Servicing User Requests on
Low-Bandwidth
Communications Channels

Examiner: William C. Vaughn, Jr.

Art Unit: 2142

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Technology Center 2100

April 16, 2003
San Francisco, California

Commissioner of Patents
Washington, DC 20231

COMMUNICATION

Sir:

Please update US PTO records to reflect a change in the attorney or record and the mailing address for future correspondence as shown in the enclosed Power of Attorney.

Respectfully submitted,

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Certificate of Mailing Under 37 CFR 1.8

I certify that this Communication and any enclosed materials are being deposited with the United States Postal Service on April 16, 2003 with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Washington, DC 20231.

David N. Lathrop



POWER OF ATTORNEY

I am an attorney of record for pending U.S. patent application serial no. 09/839,858 entitled "Reducing Perceived Latency in Servicing User Requests on Low-Bandwidth Communications Channels" by Bruce V. Schwartz et al., filed April 20, 2001.

I appoint the following as a principal attorney with full power of substitution and revocation, to appoint other principal and associate attorneys, to prosecute this application, to transact all business in the United States Patent and Trademark Office connected therewith and to receive the original Letters Patent:

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